# 23/24 SUSTAINABILITY ROADMAP



Delivering Sustainable Aged Care Services

Our vision is to reimagine the future of aged care as an industry leader in sustainability.







# Our Journey

At Rockpool we are committed to our **Environmental**, Social and Corporate Governance (ESG) roadmap to outline how we intend to deliver on our commitments and to further advance our sustainability initiatives. We are excited for our journey to continue and work towards our vision to be the industry leader in sustainability reimagining the future of aged care.

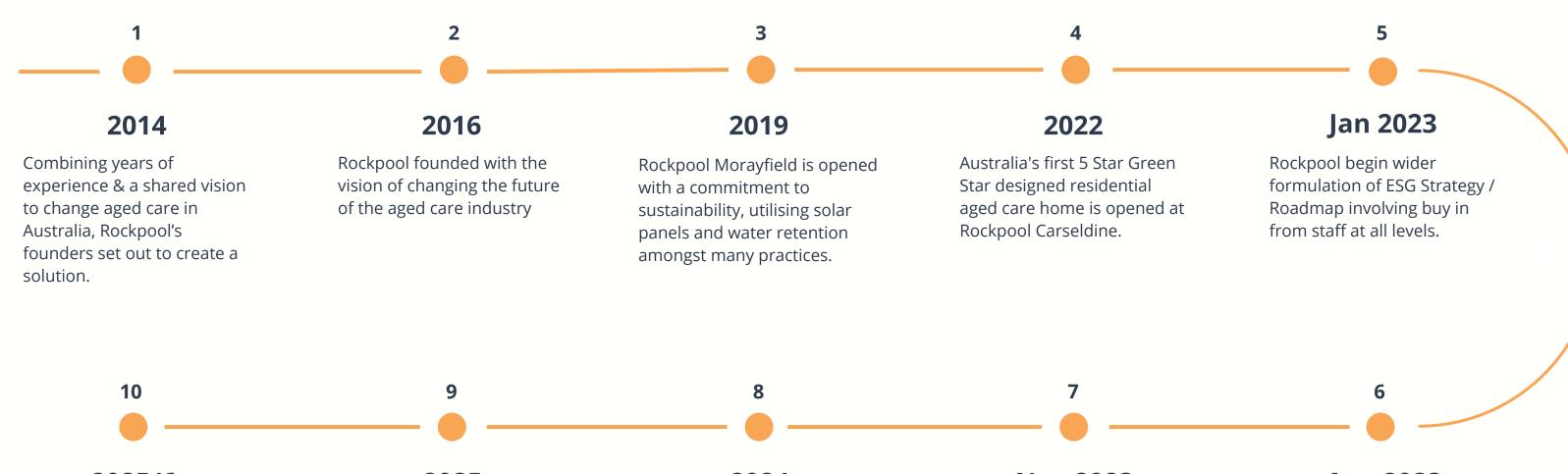
### **Our Priorities**

- Delivering sustainable aged care services
- Sustainability leadership across our value chain
- Engagement & contribution for communities and stakeholders

"Our goal is to create a legacy that we can all be proud of"

- Bill Summers, Founding Director

### OUR COMMITMENT TO DELIVERING SUSTAINABLE AGED CARE



### 2025/6

Rockpool Oxley / Kedron to open with a focus on learned sustainble building practices. Rockpool Oxley delivered with EDQ adhering to strict ESG requirements.

2025

Complete a Scope 1 and 2 emissions assessment and validate sustainability commitments / reset targets.

2024

Evaluate policies / governance and procurement frameworks and commit to sustainability baseline and targets. Publish external annual sustainability report.

### **Nov 2023**

Opening of Rockpool Pelican Waters, utilising practices learned and adopted from extensive Greenstar process at Carseldine.

### **Aug 2023**

Official Launch Rockpool Residential Aged Care's Roadmap

### Our Focus

To build on our existing work to better understand our emissions footprint and set a baseline for future target setting and emissions reduction practices. We are working towards using this data to develop sustainability criteria for major operational decisions.

We are assessing the impact of our existing sustainability initiatives and the broader value chain for our business to develop our 2025 and beyond priorities. By identifying opportunities to work across industry and with our residents, local communities, suppliers and other business partners, we will be able to take steps which have greater sustainable impact and benefit.

By formalising our stakeholder engagement and sustainability governance we will be able measure and report our achievements ensuring alignment with our key stakeholders expectations.



# Sustainability Reimagined



Solar Panels on all our homes.



Energy management & monitoring systems



Review of sustainable finance options



Sustainable & ethical supply chain



Fully electric kitchens



Economical laundry equipment



Bicycle parking facilities



Electric car charging spaces



Rainwater collection tanks



Eco-friendly cleaning products



Sustainable building material



Bio-macerators to minimise waste

### ROCKPOOLS SUSTAINABILITY ACCOMPLISHMENTS - 2023

Over the last 24 months we've achieved many milestones. From Carseldine's 5 Star Green Star Rating through to reviewing our energy efficiency and waste and recycling processes, our team has collaborated to implement efficient and impactful changes which have made a difference to our operations and communities.

## DELIVERING SUSTAINABLE AGED CARE



#### **Carseldine 5 Star Green Star Rating**

Rockpool Carseldine has achieved a 5 Star Green Star Rating by the Green Building Council of Australia, making us the first aged care home in Australia to achieve this.



### **Responsibly Sourced Materials**

With an emphasis on Lifecycle effects, the Timber and Steel going into Rockpool Carseldine had to be sourced sustainably.



#### Bio-Macerator installed at all homes.

Rockpool hospitality teams utilise Bio-Macerators to macerate their food waste and send it to a facility to be turned into fertiliser used to grow crops around Australia.



### **Green Financing**

Rockpools corporate team has investigated and continually reviews Green Financing solutions for greenfield development sites.

# SUSTAINABILITY LEADERSHIP - MEASURING PROGRESS FOR IMPACT



#### **Extensive Recycling Program**

From our Containers for Change program to our compostable coffee cups, Rockpool has numerous programs throughout its organisation to promote effective recycling.



### **Electric Car Charging Stations**

Rockpool homes are proud to offer electric car charging stations as part of their service offering to residents, visitors and staff.



### Whole of Organisation Sustainability Review

A review of all of Rockpool's sustainability initiatives and programs is under ongoing review.

# ENGAGEMENT & CONTRIBUTION FOR COMMUNITIES & STAKEHOLDERS



### Formal Engagement of Stakeholders and Set Program

Set team specific sustainability KPI's and performance criteria with a focus on partnerships and collaborative opportunities.



### Embracing ESG Mindset within Rockpools Team

Develop communications plan for reporting on teams progress.



### Launch Internal Culture & Engagement Program for Awareness

Staff award for innovation and sustainability. Communications plan created along with sustainability page on website created.

### ROCKPOOLS SUSTAINABILITY TARGETS & GOALS - 2024

Sustainability aligned growth and expansion.

## DELIVERING SUSTAINABLE AGED CARE



#### 'Paddock to Plate'

Gardening initiatives around our homes aim to encourage resident and staff involvement in growing food that is used in our kitchens.



#### **Increasing Vision**

Set an ambitious sustainability vision for the future of Rockpool.



#### **Decision Making Criteria**

Introduce sustainability decision-making criteria and materiality for key operational decisions.



#### **Future Homes**

Validate sustainability targets for all new Rockpool homes considering lessons learned through our ESG journey.

# SUSTAINABILITY LEADERSHIP - MEASURING PROGRESS FOR IMPACT



#### **Sustainability Procurement Program**

Partner and engage with vendors for sustainable procurement. Documented and validated.



#### **Emissions Analysis**

Commitment to analysing emissions released by all Rockpool homes from various sources to minimise environmental impact.



### **Social / Corp Governance Programs**

Continual implementation of programs to improve our social impact to better serve our people and society at large.



### **Organisational Approach**

Set sustainability team responsibility and reporting structures and elect champions across homes and whole of organisation.

# ENGAGEMENT & CONTRIBUTION FOR COMMUNITIES & STAKEHOLDERS



### Release Innaugral Sustainability & Impact Report

Create report that covers all aspects of Rockpools sustainability measures and their overall environmental / social impact.



### Launch Stakeholder Engagement Program

Program to engage both internal and community based stakeholders.



#### **External Communications Plan**

Establish external communications plan for Rockpool's Sustainability Roadmap.

## Sustainability Initiatives & Programs

Year	Initiatives	Programs
Administration, Hospitality & Clinical		
2023/24	Reduce waste of organic food waste at all homes	Bio-macerator installed at all homes
2023/24	Responsbile Sourcing Program	Sustainable coffee provider & use of sugar cane disposables
2024/5	Internal Recycling Program	Battery disposal, ink toners, paper, containers for change
2023/24	Waste Reduction Programs	Lost property donations, use of bidets, linen management
Corporate		
2023/24	Sustainable Financing	Accessing sustainable finance options for future development
2024/5	Emissions management	Collecting and reporting emission statistics
2024/5	Purchasing and procurement	Establishing ethical chains of supply,
2023/24	Stakeholder Communication & Recognition	Communications strategy and plan Staff award for innovation and sustainability

# Find Out More

Want to help change the narrative around sustainability in aged care? Join the conversation by reaching out below:



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