

2023/2024

Sustainability Roadmap

Delivering Sustainable Aged Care Services

Our vision is to reimagine the future of aged care as an industry leader in sustainability



Rockpool - 'rok .pu:l / n
safe, secure, inclusive,
reflective, contemplative,
vibrant with life, habitat.

v2 March 2024



Our journey

At Rockpool we are committed to our **Environmental, Social and Corporate Governance (ESG)** roadmap to outline how we intend to deliver on our commitments and to further advance our sustainability initiatives. We are excited for our journey to continue and work towards our vision to be the industry leader in sustainability reimagining the future of aged care.

Our priorities

- **Delivering sustainable aged care services**
- **Sustainability leadership across our value chain**
- **Engagement & contribution for communities and stakeholders**



Our goal is to
create a legacy that
we can all be proud of

– **Bill Summers**

Founding Director,
Rockpool Residential Aged Care

Our commitment to delivering sustainable aged care



2014

Combining years of experience and a shared vision to change aged care in Australia, Rockpool's founders set out to create a solution.



2016

Rockpool Residential Aged Care was founded with the vision of changing the future of the aged care industry.



2019

Rockpool Morayfield is opened with a commitment to sustainability, utilising solar panels and water retention amongst many practices.



2022

Australia's first 5 Star Green Star designed residential aged care home is opened at **Rockpool Carseldine**.



Jan 2023

Rockpool begin wider formulation of ESG Strategy / Roadmap involving buy in from staff at all levels.



2025/6

Rockpool Oxley and **Rockpool Kedron** to open with a focus on learned sustainable building practices. Rockpool Oxley delivered with EDQ adhering to strict ESG requirements.



2025

Complete a Scope 1 and 2 emissions assessment and validate sustainability commitments / reset targets.



2024

Evaluate policies / governance and procurement frameworks and commit to sustainability baseline and targets. Publish external annual sustainability report.



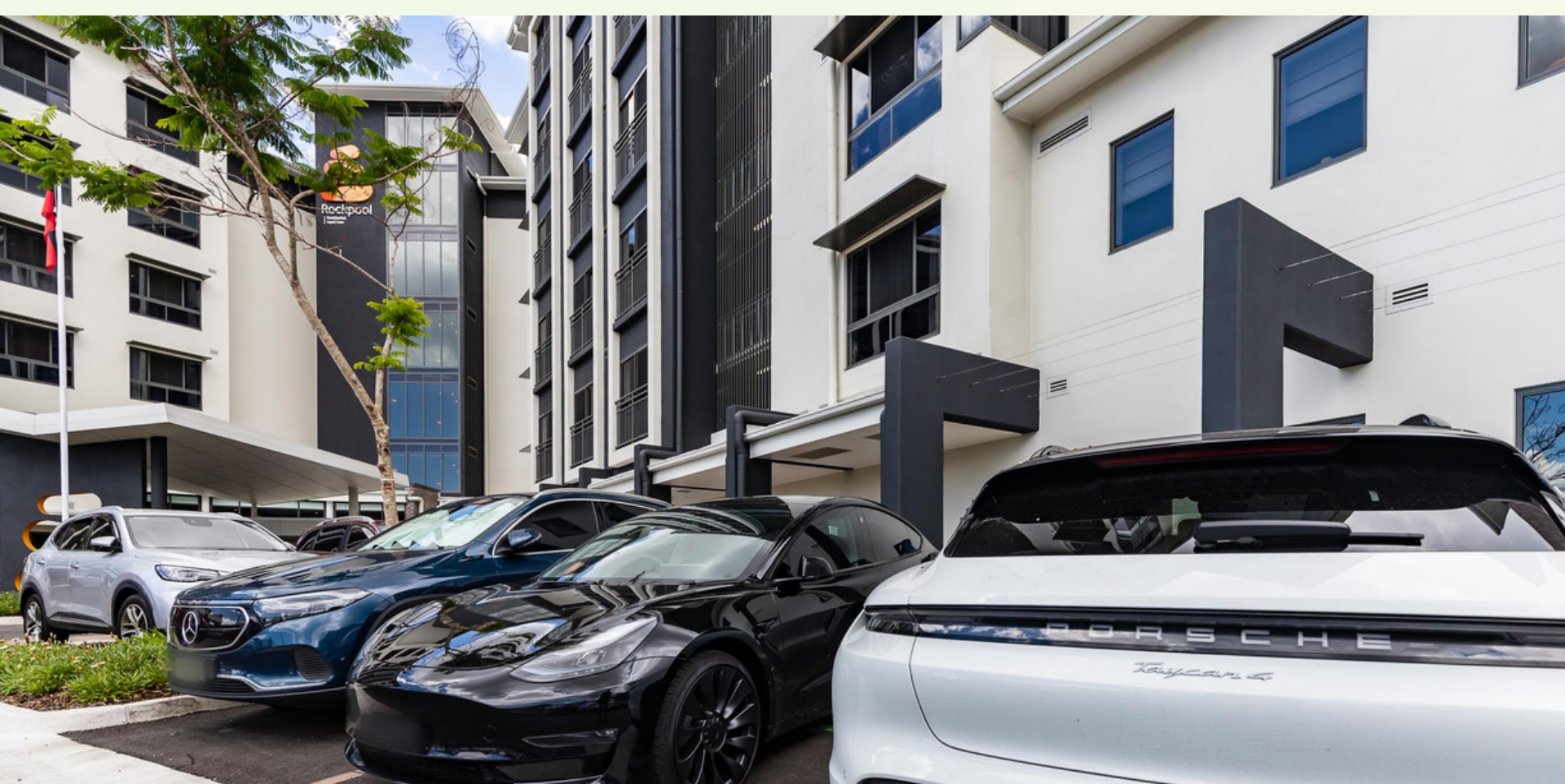
Nov 2023

Opening of **Rockpool Pelican Waters**, utilising practices learned and adopted from extensive Greenstar process at Carseldine.



Aug 2023

Official Launch Rockpool Residential Aged Care's Roadmap



Our focus

To build on our existing work to better understand our emissions footprint and set a baseline for future target setting and emissions reduction practices.

We are working towards using this data to develop sustainability criteria for major operational decisions.

We are assessing the impact of our existing sustainability initiatives and the broader value chain for our business to develop our 2025 and beyond priorities. By identifying opportunities to work across industry and with our residents, local communities, suppliers and other business partners, we will be able to take steps which have greater sustainable impact and benefit.

By formalising our stakeholder engagement and sustainability governance we will be able measure and report our achievements ensuring alignment with our key stakeholders expectations.

Sustainability reimaged



Solar panels
on all our
homes



**Energy
management and
monitoring systems**



Review of
**sustainable
finance options**



**Sustainable and
ethical supply
chain**



**Fully electric
kitchens**



**Economical
laundry
equipment**



**Bicycle
parking
facilities**



**Electric
car charging
spaces**



**Rainwater
collection
tanks**



**Eco-friendly
cleaning
products**



**Sustainable
building
material**



Bio-macerators
to minimise
waste

Rockpool's Sustainability Accomplishments - 2023

Over the last 24 months we've achieved many milestones. From Carseldine's 5 Star Green Star Rating through to reviewing our energy efficiency and waste and recycling processes, our team has collaborated to implement efficient and impactful changes which have made a difference to our operations and communities.

DELIVERING SUSTAINABLE AGED CARE



Carseldine's 5 Star Green Star Rating



Rockpool Carseldine has achieved a 5 Star Green Star Rating by the Green Building Council of Australia, making us the first aged care home in Australia to achieve this.



Responsibly Sourced Materials

With an emphasis on lifecycle effects, the timber and steel going into Rockpool Carseldine had to be sourced sustainably.



Bio-Macerator installed at all homes

Rockpool hospitality teams utilise Bio-Macerators to macerate their food waste and send it to a facility to be turned into fertiliser used to grow crops around Australia.



Green Financing

Rockpool's corporate team has investigated and continually reviews Green Financing solutions for greenfield development sites.

SUSTAINABILITY LEADERSHIP - MEASURING PROGRESS FOR IMPACT



Extensive Recycling Program

From our Containers for Change program to our compostable coffee cups, Rockpool has numerous programs throughout its organisation to promote effective recycling.



Electric Car Charging Stations

Rockpool homes are proud to offer electric car charging stations as part of their service offering to residents, visitors and staff.



Whole of Organisation Sustainability Review

A review of all of Rockpool's sustainability initiatives and programs is under ongoing review.

ENGAGEMENT AND CONTRIBUTION FOR COMMUNITIES & STAKEHOLDERS



Formal Engagement of Stakeholders and Set Program

Set team specific sustainability KPI's and performance criteria with a focus on partnerships and collaborative opportunities.



Embracing ESG Mindset within Rockpool's Team

Develop communications plan for reporting on team's progress and continue to embed ESG mindset.



Launch Internal Culture & Engagement Program for Awareness

Staff award for innovation and sustainability. Communications plan created along with sustainability page on website created.

Rockpool's Sustainability Targets & Goals - 2024

In 2024 and beyond we will continue to deliver sustainability aligned growth and expansion.

DELIVERING SUSTAINABLE AGED CARE



'Paddock to Plate'

Gardening initiatives around our homes aim to encourage resident and staff involvement in growing food that is used in our kitchens.



'Increasing Vision'

Set an ambitious sustainability vision for the future of Rockpool.



Decision Making Criteria

Introduce sustainability decision-making criteria and materiality for key operational decisions.



Future Homes

Validate sustainability targets for all new Rockpool homes considering lessons learned through our ESG journey.

SUSTAINABILITY LEADERSHIP - MEASURING PROGRESS FOR IMPACT



Sustainability Procurement Program

Partner and engage with vendors for sustainable procurement. Documented and validated.



Emissions Analysis

Commitment to analysing emissions released by all Rockpool homes from various sources to minimise environmental impact.



Social / Corporate Governance Programs

Continual implementation of programs to improve our social impact to better serve our people and society at large.



Organisational Approach

Set sustainability team responsibility and reporting structures and elect champions across homes and whole of organisation.

ENGAGEMENT AND CONTRIBUTION FOR COMMUNITIES & STAKEHOLDERS



Release Innaugral Sustainability Impact Report

Create report that covers all aspects of Rockpool's sustainability measures and their overall environmental / social impact.



Launch Stakeholder Engagement Program

Program to engage both internal and community based stakeholders.



External Communications Plan

Establish external communications plan for Rockpool's Sustainability Roadmap.

Rockpool's Sustainability Programs & Initiatives

YEAR/S	PROGRAMS	INITIATIVES
Administration, Hospitality & Clinical		
2023/24	Reduce waste of organic food waste at all homes	✓ Bio-macerator installed at all homes
2023/24	Responsible Sourcing Program	✓ Sustainable coffee provider and use of sugar cane disposables
2023/24	Waste Reduction Program	✓ Lost property donations, use of bidets, linen management
2024/25	Internal Recycling Program	✓ Battery disposal, ink toners, paper, containers for change
Corporate		
2023/24	Sustainable Financing	✓ Accessing sustainable finance options for future development
2023/24	Stakeholder Communication & Recognition	<ul style="list-style-type: none"> ✓ Communications strategy and plan ✓ Staff award for innovation and sustainability
2024/25	Emissions Management	✓ Collecting and reporting emission statistics
2024/25	Purchasing & Procurement	✓ Establishing ethical chains of supply

Find out more

Want to help change the narrative around sustainability in aged care?

Join the conversation by reaching out below:

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